

Resort Marketing

CONFERENCE

 **PHUKET**
HOTELS
ASSOCIATION

PHUKET 2 OCTOBER 2025

Will Guests Find You? Cracking the Code to AI Search Visibility



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Apollos Gause

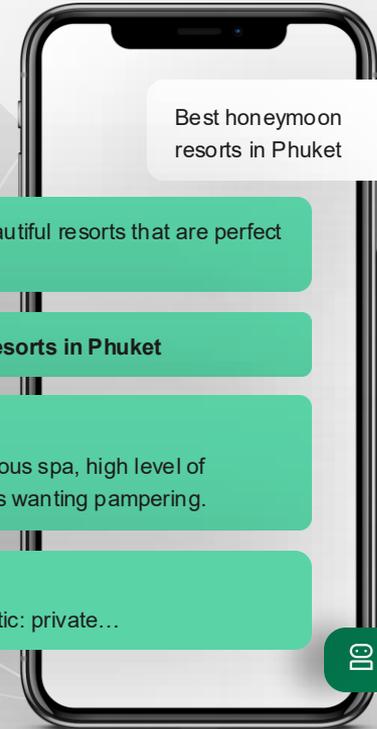
Senior Manager, Content & SEO
Cendyn

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How resorts can *win* in Google SGE,
ChatGPT & AI Travel Search



How can I help you?



Best honeymoon
resorts in Phuket

Phuket has so many beautiful resorts that are perfect for honeymoons.

🏠 Top Honeymoon Resorts in Phuket

Origami Resort

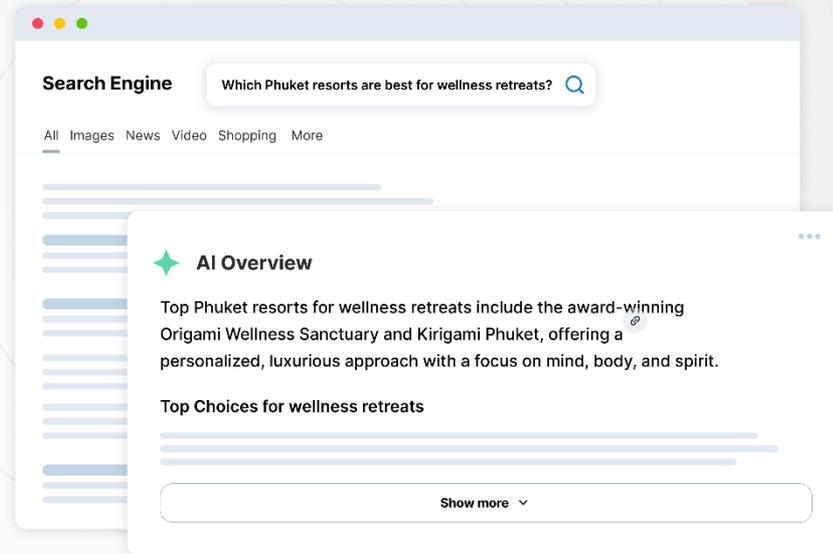
Private pool villas, luxurious spa, high level of service, great for couples wanting pampering.

Kirigami Phuket

Ultra-luxury, very romantic: private...



The *Shift* in search behavior



● **From:** Keywords & lists of links

● **To:** Questions & AI-generated answers

Guests ask: ‘Which Phuket resorts are best for wellness retreats?’

AI may highlight 1–2 trusted resorts *only*.

Why this matters *for resorts*

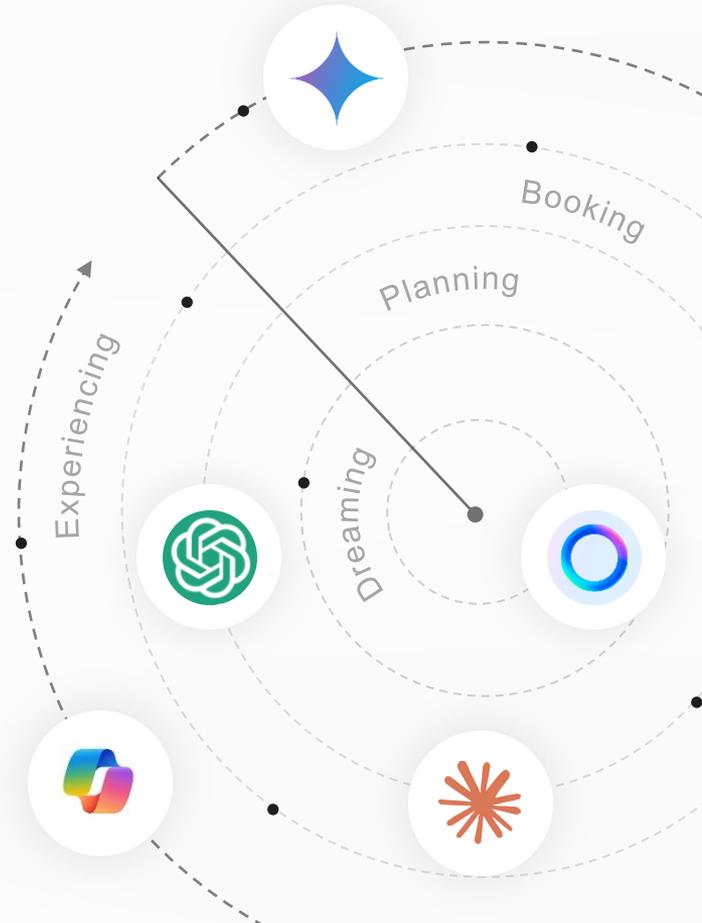
 **Zero-click searches:** AI gives answers without guests clicking.

- **60%** of all Google searches in the US & Europe are *zero-click searches*.
- **1.5+B** of Google AI Overviews *monthly users* across 200 countries in 2025.

 **Winner-takes-all:** Visibility goes to whoever AI selects.

 **New touchpoints:** AI influences dreaming, planning, deciding.

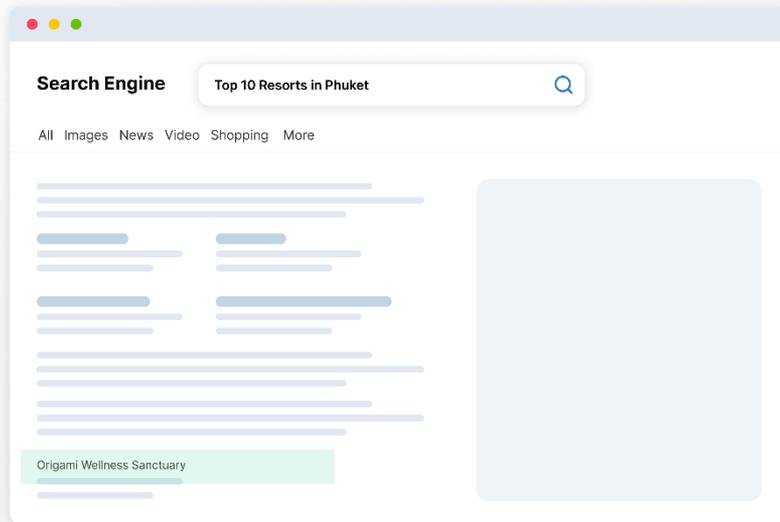
- Google *AI Overviews* have grown by **116%** since March 2025
- **63%** of websites receive *traffic* from AI-powered tools



SEO vs GEO

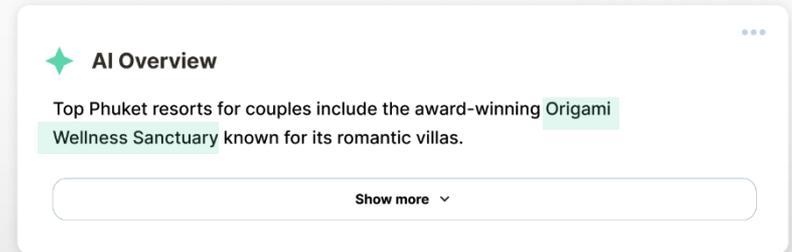
SEO

Ranking on SERPs.



GEO

Generative Engine Optimization
Being integrated into AI answers.



Success metric:
Mentioned in AI's answer, not just listed online.

How resorts *can adapt*



Master SEO basics

Maintain high domain authority, fast/mobile-friendly site, and strong organic rankings to stay visible in AI-powered results.



Structured data & content

Use hotel schema markups for reviews, amenities, FAQs, imagery and video metadata, longtail keywords.



Authoritative & fresh content

Publish deep guides (wellness retreats in Phuket, hidden beaches) with stats and facts to build credibility, and update seasonal content (festivals, events).



Personalization & storytelling

Highlight unique guest experiences (e.g., “87% of couples rated our sunset cruise 5★”).

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Be the trusted advisor

Balanced, helpful content — not just promotional. Link to respected external sources and gain backlinks through PR and partnerships to boost content credibility.



GEO in action:

APAC examples

PHUKET:

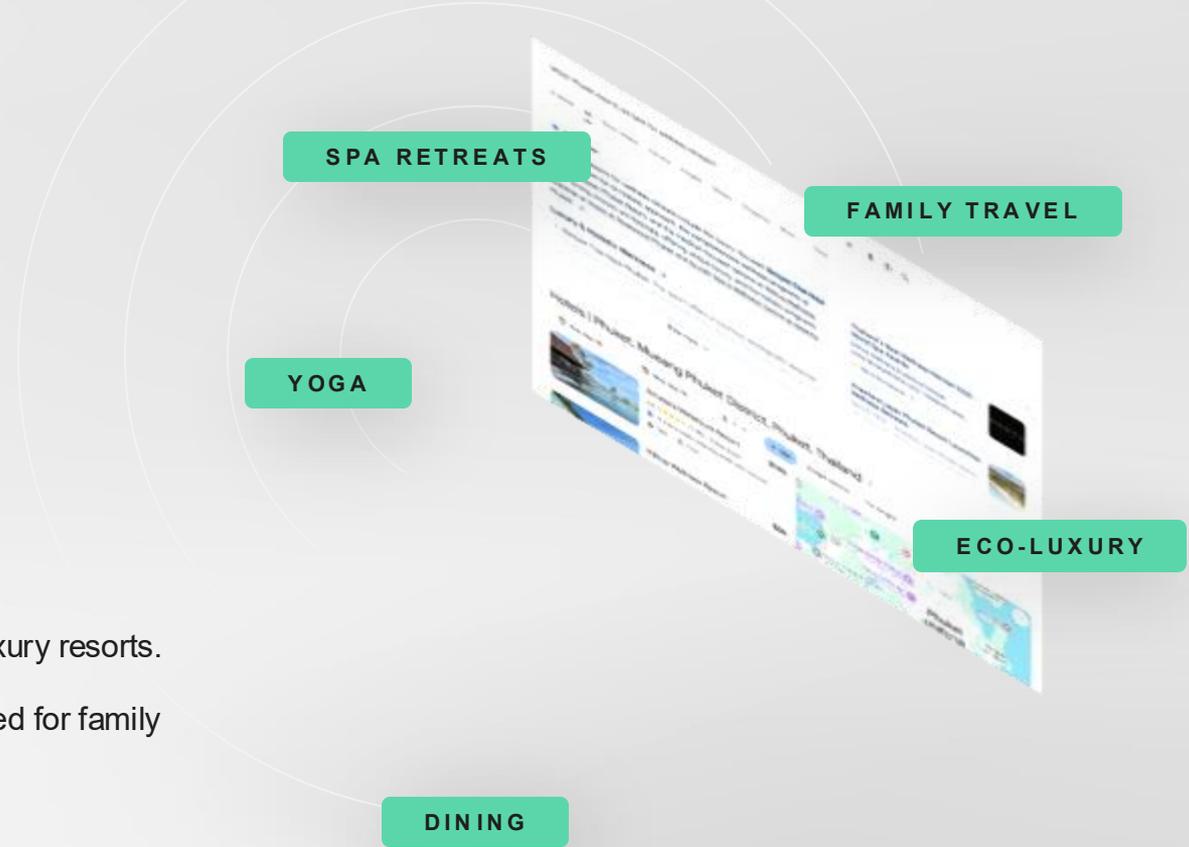
- Sri Panwa optimizing wellness content
→ cited in AI spa retreat searches.

BALI: Four Seasons Sayan

- cited in ChatGPT for yoga retreats.

MALDIVES: Soneva Jani → cited for eco-luxury resorts.

SINGAPORE: Resorts World Sentosa → cited for family entertainment & dining.



Risks & Opportunities



Missed visibility → competitors
or OTAs dominate.



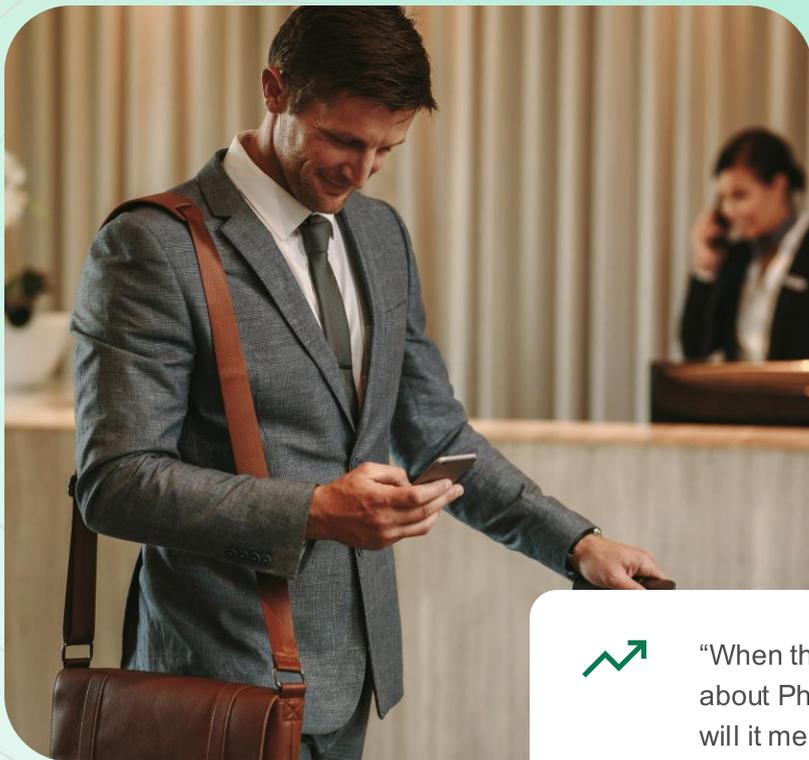
Larger chains may overshadow
independents.



Early adopters = default AI
recommendations.



Niche queries (vegan dining,
private pool villas, eco-stays).



Key *takeaway*

-  **AI search** = Optimizing for answers, not just clicks.
-  **GEO** = Staying relevant, visible, and bookable in the AI era through schema markup, structured content, long-tail keywords, personalization, etc.
-  **Hotels that adapt** = Hotels that are found.



“When the next traveler asks ChatGPT about Phuket resorts... will it mention you?”



Thank you



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