# hsmai **POWER-UP**





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## DIGITAL TOOLS THAT REVENUE DIRECTORS WILL RELY ON



GEETIKA BAHRI J
Director of Distribution Services
Radisson Hotel Group

## **NEW DELHI**



**EDUCATION & NETWORKING** 

For Commercial Hoteliers









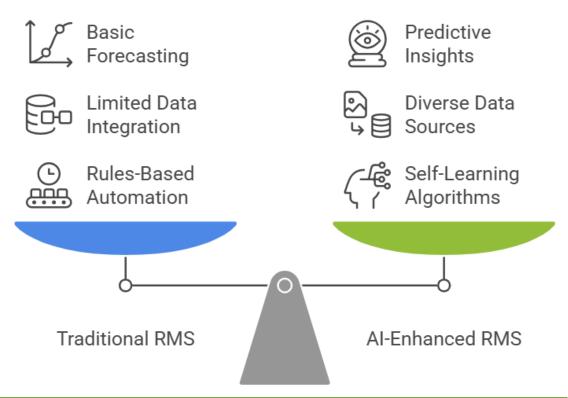


## THE BIG SHIFT IN 2025





## THE NEW REVENUE TECH STACK #1: AI-DRIVEN RMS

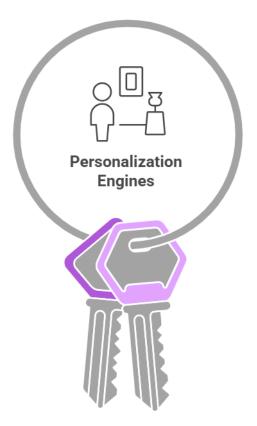


## THE NEW REVENUE TECH STACK #2: CLOUD BASED SYSTEMS





#### THE NEW REVENUE TECH STACK #3: **PERSONALIZATION ENGINES**





#### **Current Practices**

Methods like dynamic pricing and targeted marketing to enhance guest experiences.

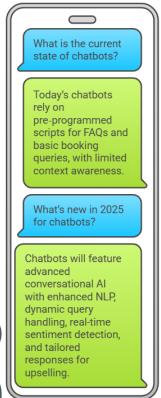


### Future Innovations

Use of real-time data and context-aware customization for hyper-personalized services.



## THE NEW REVENUE TECH STACK #4: AI-POWERED CHATBOTS







## THE NEW REVENUE TECH STACK #5: AI PRO MANAGERS

C. O. R. E.



#### Context

Provide background information for better understanding.



### Objective

Clearly define the goal or what you expect from the response.



#### Requirements

Specify details like format, style, length, or constraints.



### Example

Include an example or reference for clarity.



## THE NEW REVENUE TECH STACK #5: AI PRO MANAGERS

C. O. R. E.

#### Example Prompt Using C.O.R.E. Framework For An Offer To Cover Low Occupancy Over Weekend

I am a revenue manager at a 100-room, 5-star deluxe business hotel in Central Delhi. My hotel faces low occupancy on weekends, as my primary demand comes from corporate travelers during weekdays. My direct competitor, a big-brand hotel next door, poses a challenge. My ARR is ₹30,000.

I need to increase weekend occupancy without significantly lowering my rates.

Can you suggest a strategic offer or package that attracts high-spending weekend guests (leisure or bleisure travelers) while maintaining my brand positioning and ARR?

The offer should be competitive yet unique, leveraging value-added benefits instead of deep discounts. Please provide:

- 1.A strong value proposition for the target audience.
- 2.A pricing and bundling strategy.
- 3. Distribution and marketing channels for maximum reach.
- 4.A way to differentiate from my competitor next door.



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