











# COMMERCIAL **STRATEGY** CONFERENCE

Strategize, Optimize, Capitalize





THE LEELA AMBIENCE GURUGRAM HOTEL, DELHI NCR, INDIA

### **Uncovering India MICE Insights and Sourcing Trends**



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Cvent

**DELHI** 26 July 2024





### **Agenda**



**Introduction to Cvent** 

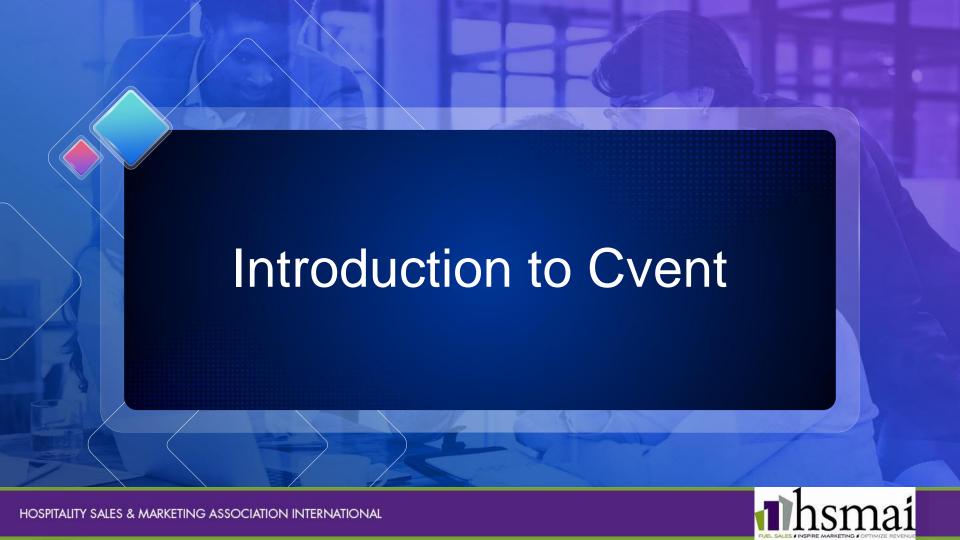


State of MICE Industry - India



**5 Mantras for Success** 







#### The Cvent Platform Connects Planners with Venues

To automate and improve the impact of meetings & events

Planners & Marketers

126K active planner users38% of fortune 1,000 are customers7.1M+ events managed since 1999278M registrations processed since 1999

MANAGE / MAROLE GROUP cvent **WIN MORE BUSINESS** BUSINESS TRANSIENT MANAGE | DISTRIBUTE

For hoteliers to grow and own profitable group business

Hospitality Professionals

309K+ hotels and venues on CSN
Group RFPs Sourced
3M total RFPs
\$16B RFP value
Business Transient RFPs Sourced
936K+ total RFPs

As of 31/12/2023



#### Win Group Business **PROSPECT MEASURE PERFORMANCE ADVERTISE** W ONE MANAGE ROOM BLOCKS SHOWCASE MEETING SPACE cvent<sup>-</sup> **WIN GROUP BUSINESS DIAGRAM EVENTS CAPTURE INSTANT BOOKINGS CUSTOMIZE PROPOSALS INTEGRATE SYSTEMS MANAGE RFPS**





#### Planner Companies That Use Cvent

#### **Examples of 3rd Party Planners**

#### **Examples of Large Corporate Planners**





















































TOSHIBA

#### **Examples of Incremental Planner Customers**































FINCA.







#### Cvent Supplier Network Data – India 2023 Snapshot

6K

Total RFPs Sent in 2023

₹435 Cr

Sourced in 2023

**12K** 

Venues listed on CSN

70%

Venue Response Rate

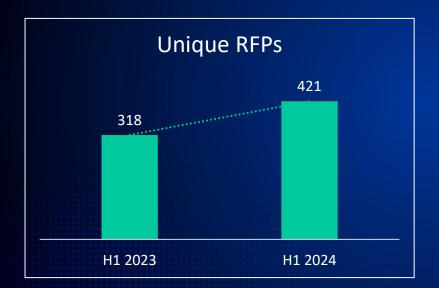




#### Growth Trajectory - India

## ₹200 Cr

Sourced in H1 2023



## ₹300 Cr

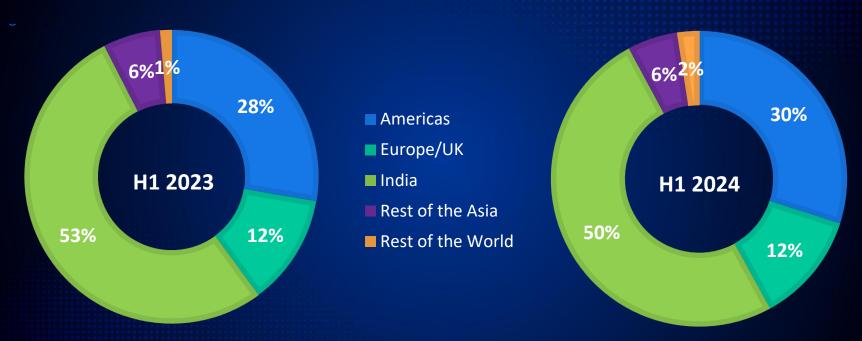
Sourced in H1 2024





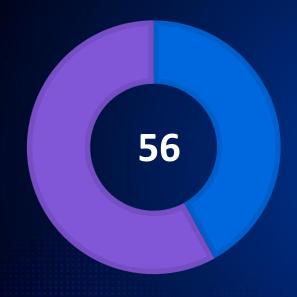


### Feeder Markets – Unique RFPs









Planner Orgs Sourced for the 1st time in H1 2024

Avg. Attendees:

Avg. Booking Window:

Avg. Room Nights:

235

Avg. RFP Value:

INR 58 Lakhs

Profiling of India RFPs by 1<sup>st</sup> Time Planners





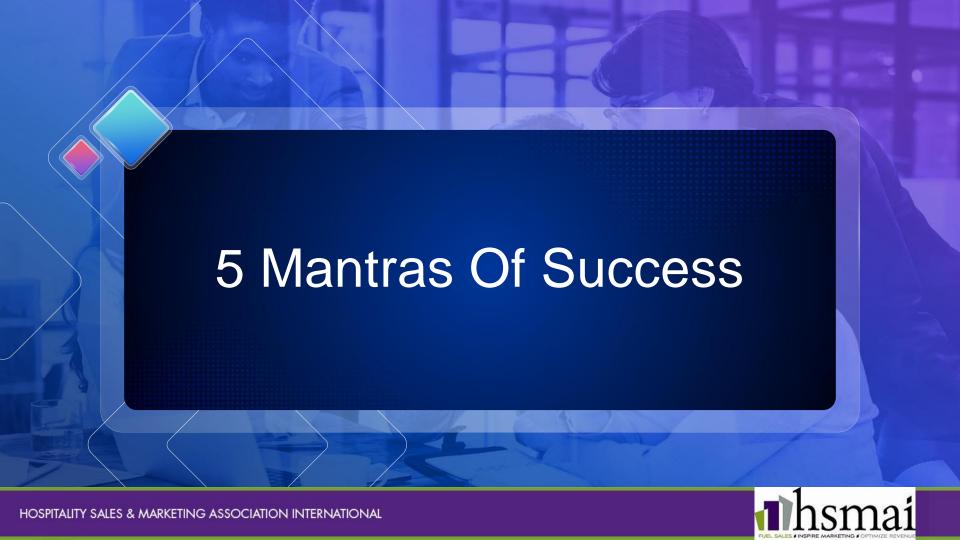
#### Future Events Summary

Event Start Date	RFP Value
Q4 2024	INR 111 Crores
Q1 2025	INR 71 Crores
Q2 2025	INR 20 Crores
Q3 2025	INR 9 Crores
Q4 2025	INR 30 Crores
2026+	INR 27 Crores
Total	INR 268 Crores

Cvent sourcing data

Over INR 160 Crores worth of business sourced from 2025 and beyond







49.4%





75%



## **Know Your Business**



## **Embrace Software**



# Alls A Reality





cvent















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